

Inmate Telephone and Video Visitation Provider



1-888-506-8407

<https://www.icsolutions.com/>

Inmate Calling Solutions ("ICSolutions") is the current provider for inmate telephone and video visitation services at Houston County Jail. Additional services include inmate voicemail, inmate electronic messaging and video messaging.

Friends and family members can set up a Friends and Family Pre-Paid Account which can be used for all of the services offered by calling 1-888-506-8407 or by visiting <https://www.icsolutions.com/>.

Phone Call Rate Types	Collect	Pre-Paid Collect	Debit
	Per-Minute Rate	Per-Minute Rate	Per-Minute Rate
Local:	\$0.25	\$0.21	\$0.21
Non-Local In-State:	\$0.25	\$0.21	\$0.21
Out-Of-State:	\$0.25	\$0.21	\$0.21
Domestic International:	\$0.29	\$0.29	\$0.29
International:	\$0.29	\$0.29	\$0.29

Video Visitation Rate Types	Per Minute Rate/Flat Rate	Avg Cost/Visit 30 Minutes
30-Minute Scheduled Remote Video Visitation Session:	\$7.50/Flat Rate	\$7.50/Flat Rate
On-Demand Video Visitation	\$0.35 per minute	\$10.50
Electronic Messages Via VVS Stations	\$0.25 per message	N/A
Video Messages	\$1.00/30 sec video message	N/A
All Other Fees:	Not Allowed	Not Allowed

Charge/Fee Types	Amount
Pre-Paid Account Fee (Phone or Website):	\$3.00
Pre-Paid Account Fee (Live Representative):	\$5.95
Pre-Paid Funding Fee (Third Party, e.g. MoneyGram & Western Union):	\$5.50

For more information about ICS, visit <https://www.icsolutions.com/>